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Introduction

In September 2017 the City of Greater Dandenong adopted its new Community Wellbeing Plan and accompanying Action Plan. The Community Wellbeing Plan outlines Council's key actions and initiatives to improve health and wellbeing across the municipality. The actions contained in the Community Wellbeing Plan Action Plan are complementary to those contained in the Council Plan.

Activities and initiatives in this Action Plan sit across a range of areas including infrastructure, the environment, employment, mental and physical health and safety and social cohesion. The actions listed in the Annual Plan do not cover all of the many activities Council will be involved in over the course of the year but instead focuses on key priorities and/or large scale projects. There have been many Council strategies and plans adopted over the past four years, as listed in the Community Wellbeing Plan, and a number of actions from these will also be delivered within the next 12 months.

Council will report to the community annually on its progress against the Action Plan.

For more information on Council's strategic direction please visit our website: www.greaterdandenong.com

How to read this Action Plan:

Objective

Each theme has a number of high-level Objectives that will support the health and wellbeing in Greater Dandenong.

Action

Each Action outlines a process or initiative to contribute to achieving the objective

Responsibility

The Council directorate with carriage of the action item

Indicators

How Council will measure its performance





Priority 1 Community Infrastructure, Transport and Environment

Appealing, accessible and appropriate community infrastructure contributes to inclusive communities, resulting in improved health and wellbeing.

Objective	Actions	Responsibility	Indicator
1.1 Create places for people to enjoy and actively participate in their local community, including open spaces and recreational opportunities.	1.1.1 Improve access to and the condition of walking paths and streets to encourage active walking as a means to access local goods and services. 1.1.2 Undertake mapping of shared education, work and co-learning sites regionally.	Engineering Services Greater Dandenong Business	Adoption of the Integrated Transport Plan which outlines Council direction relating to use of local streets. <ul style="list-style-type: none">• Implement project through the Greater Dandenong Integrated Transport Plan, in particular:<ul style="list-style-type: none">- Develop a Framework to facilitate physical and social activity in local streets.• EDU staff to connect with the operators of co-working and incubator/accelerator spaces within the South East region of Melbourne promoting appropriate programs and activities to Greater Dandenong business, social enterprise and entrepreneur community• Investigate opportunities for a Start Up facility and program(s) and seek support/funding from Launch Vic. It is envisaged that the start-up facility will include social enterprise opportunities as well as opportunities for our diverse community.
1.1.3 Provide facilities and programs that are accessible for all aged groups.		Community Services	<ul style="list-style-type: none">• Completion of the annual infrastructure upgrade plan ensuring facilities are accessible to all(A&D)• Implement activities at Noble Park Skate Park and Pop-up Parks (YS)
1.1.4 Leverage the comfort and staying power of the key public spaces in Activity Centres through intervention, monitoring and measurement.		Greater Dandenong Business	<ul style="list-style-type: none">• Harmony Square Seating Project (Dandenong)• Activity Centre Program Audit• Activity Centre Shade Audit• Activity Umbrella's Project (Springvale)• Plant Display Crate Program (Springvale)
1.1.5 Identify opportunities for improved access to Council services and activities for people living with a disability.		Community Services	In conjunction with Infrastructure Services work priority works program.
1.2 Advocate for appropriate housing that meets the needs of our diverse community.	1.2.1 Through continued involvement in the <i>Community Change Alliance South East</i> , advocate for improved social housing.	Community Services	<ul style="list-style-type: none">• Advocacy activities undertaken and their outcome



Objective	Actions	Responsibility	Indicator
<p>1.3 Provide clear messages to State Government on decisions impacting on the provision of accessible and integrated transport, in particular public transport.</p> <p>1.4 Work to create neighbourhoods that promote access to local services.</p>	<p>1.3.1 Provide clear messages to the State Government on decisions impacting on the provision of accessible and integrated transport, in particular public transport.</p> <p>1.4.1 Provide opportunities for the community to contribute to the revitalisation of Greater Dandenong.</p>	<p>Engineering Services</p> <p>Greater Dandenong Business</p>	<p>Through Greater Dandenong Integrated Transport Plan, in particular:</p> <ul style="list-style-type: none"> • Develop Multi Modal Transport Infrastructure Plans for areas subject to significant change • Develop a Greater Dandenong Public Transport Advocacy Statement <p>Facilitate pathways for community involvement in the pre-design planning and implementation of activity centre revitalisation projects including:</p> <ul style="list-style-type: none"> • Child Friendly City Children's Forum • Springvale Laneway Revitalisation Project • Springvale Road Boulevard Project • Indian Cultural Precinct – Shared Vision • Interpretive signage • Walker St Upgrade • Hemming Street Streetscape Improvement Concept Designs
<p>1.5 Council and its partners prepare for climate change and the impact of it on the health and wellbeing of the community.</p>	<p>1.5.1 Work with partners and key stakeholders to help protect the community from the impacts of climate change.</p>	<p>City Planning Amenity & Design Community Services</p>	<ul style="list-style-type: none"> • Involvement with groups such as enliven and SECCCA
<p>1.5.2 Work with partners and key stakeholders to advocate for the investment in projects that tackle climate change.</p>	<p>City Planning Design & Amenity Engineering Services</p>	<ul style="list-style-type: none"> • No. of projects that have addressed climate change 	
<p>1.5.3 Work with partners and key stakeholders to raise awareness on the benefits of addressing climate change.</p>	<p>City Planning Design & Amenity Community Services</p>	<ul style="list-style-type: none"> • No. of activities delivered with info on climate change issues 	
<p>1.5.4 Commence background research for the development of a climate change strategy.</p>	<p>City Planning Design & Amenity</p>	<ul style="list-style-type: none"> • Monitor and report 	
<p>1.5.5 Continually monitor and review risk management to ensure Council responds accordingly to climate change.</p>	<p>Corporate Services</p>	<ul style="list-style-type: none"> • Monitor and report 	



Priority 2 Learning and Employment

Opportunities for education and learning enhance employment, personal satisfaction and financial security in addition to benefiting local economy and business.

Objective	Actions	Responsibility	Indicator
2.1 Increase engagement in and strengthen the benefits of education and employment for residents.	2.1.1 Develop and share relevant information to assist newly arrived residents build social enterprise opportunities.	Greater Dandenong Business	<ul style="list-style-type: none"> Seek Expressions of Interest for social enterprise opportunities that utilise the space at Harmony Square and provide employment and engagement opportunities to the local community
	2.1.2 Create opportunities for business (employment) growth and investment in food processing and production.	Greater Dandenong Business	<ul style="list-style-type: none"> Continue to support local food producers to raise the profile of their goods through expos and special events such as the Melbourne Food and Wine Festival, the Good Food Month and the Good Food and Wine Expo Host events that build linkages between food production and processing, and offer insights into new food technologies available locally and emerging globally
	2.1.3 Host events that promote business and employment opportunities in the region.	Greater Dandenong Business	<ul style="list-style-type: none"> Host a range of small business workshops and events that provide opportunities for business networking and linkages to be established
2.2 Promote opportunities for lifelong learning.	2.2.1 Provide a vibrant library service that promotes social inclusion, lifelong learning and literacy as well as meeting the needs of an evolving and diverse local community.	Community Services	<ul style="list-style-type: none"> Literacy programs conducted through playgroups and kindergarten Promotion of literacy and early learning activities for children and families 80% Library overall customer satisfaction rate Springvale Library and community hub constructed and Operational
	2.2.2 Support lifelong learning and community building opportunities.	Community Services	<ul style="list-style-type: none"> New Library Strategy implemented Support adult literacy and learning through language and literacy services and programs Support local students of all ages to develop their skills and knowledge Support community funding requests that have lifelong learning and community capacity building outcomes Continue to support the local Neighbourhood House network in the provision of accessible and inclusive activities, programs and community meeting places that are available to residents of all ages



Objective	Actions	Responsibility	Indicator
2.3 Provide opportunities for skills development and social engagement through volunteering.	2.3.1 Create opportunities for young people to learn about and undertake volunteer activities.	Community Services	<ul style="list-style-type: none">• Successful running of the Annual Volunteer Expo• Participants in the IMPACT – Youth Volunteering Program• Participants in Freeza Committees• Emerging Young Leaders identified• Improve connection between youth and the Greater Dandenong Volunteer Resource Service
2.4 Support young people to identify and stay connected in education and employment pathways.	2.4.1 Identify means of improving the engagement and employment options for disadvantaged and underrepresented groups across Greater Dandenong.	Community Services	<ul style="list-style-type: none">• Endorsement by Council of the Mayoral Youth Employment Taskforce Action Plan• Advocate with, and on behalf of, existing programs that offer employment services for asylum seekers, and for additional services within Greater Dandenong• Support the One Percent Project to provide employment opportunities for all disadvantaged jobseekers



Priority 3 Mental and Physical Health

Health and wellbeing outcomes can be positively influenced through increasing access to services and improving the quality of opportunities that are available to all members of the community.

Objective	Actions	Responsibility	Indicator
3.1 Improve the health and wellbeing of all residents through collaborative planning and enhancing health promoting services and opportunities.	3.1.1 Provide opportunities for young people, older people and people with a disability to participate in civic, health and wellbeing activities.	Community Services	<ul style="list-style-type: none"> Youth participation in leadership programs and youth committees Activation of public space encouraging youth activity e.g. Pop Up Park Soccer Youth programming at festivals and events Continue and measure resilience project Support services for vulnerable young people Health initiatives that support all residents including programs for the GLBTIQ community, mental health programs and programs for young people Actively participate in planning for activities for older people Continued participation of older people and people with a disability in advisory committee activities
	3.1.2 Identify opportunities to increase participation in sport and recreation activities for underrepresented members of the community.	Community Services	<ul style="list-style-type: none"> Review Sports Pavilion Management Policy Review Sports Facility Plan Support club development by linking clubs to state and national sport body programs and education opportunities
	3.1.3 Work to address issues around food security and food deserts.	Community Services	<ul style="list-style-type: none"> Lobby the state government to increase Council powers to influence the business mix at the local level to address food insecurity and offerings in food desert areas Advocate to planning for developers to undertake social or health impact statements that incorporate food access issues before development plans are approved
3.2 Increase access to and understanding of health literacy.	3.2.1 Provide families and children with access to, and information about, health services in the city in a manner that meets the needs of our diverse community.	Community Services	<ul style="list-style-type: none"> Per cent participation in Maternal and Child Health Key Ages and Stages visits Per cent of breastfeeding Per cent in playgroups Use language service data as means of identifying reach to diverse community Per cent of participation of immunisation in the community



Objective	Actions	Responsibility	Indicator
<p>3.3 Raise awareness regarding alcohol and other drug related harm.</p>	<p>3.3.1 Promote initiatives that reduce the incidence of alcohol related harm across the municipality.</p>	<p>Community Services</p>	<ul style="list-style-type: none"> • Youth Services – Undertaking alcohol and other drugs projects • Review Alcohol Management Framework • Implement the Council Community Safety Plan 2015-22
	<p>3.3.2 Work with local retailers to respond to tobacco, including shisha, reforms.</p>	<p>Planning, Design & Amenity</p>	<ul style="list-style-type: none"> • Continued participation in regional advocacy efforts around packaged liquor • Conduct quarterly tobacco test purchasing • Number of shisha retailers visited
<p>3.4 Promote equality and respect as a means of addressing and preventing family violence in the community.</p>	<p>3.4.1 Actively participate in the Alliance for Gambling Reform.</p>	<p>Community Services</p>	<ul style="list-style-type: none"> • Advocacy activities undertaken by the group and Council • Media reports; social media posts and re-posts; comments and likes as a measure of reach
	<p>3.4.2 Continue to work with White Ribbon regarding annual Family Violence event.</p>	<p>Organisational Development</p>	<ul style="list-style-type: none"> • Promotion and running of White Ribbon events



Priority 4 Safety, Engagement, Social Cohesion

Creating a community in which people can feel safe and engaged will enhance social cohesion, increase interaction among residents and improve the community's sense of wellbeing.

Objective	Actions	Responsibility	Indicator
4.1 Improve levels of social cohesion and actual and perceived levels of safety for all residents.	4.1.1 Work with Victoria Police and other stakeholders to increase community confidence in the city as a safe place.	Community Services City Planning Design & Amenity	<ul style="list-style-type: none"> • Community Safety Night for Councillors • Continued implementation of Community Safety Plan • Regular Community Safety Forums • Community Satisfaction Survey results • Activation and youth programming in public spaces in partnership with community stakeholders • Advocate to State Government for increased police resources and police stations
	4.1.2 Working with key stakeholders identify and implement appropriate means of support for those experiencing family violence situations.	City Planning, Design & Amenity	<ul style="list-style-type: none"> • Animal Management to work with providers to build respite services into existing services people fleeing domestic violence have somewhere safe to leave their animals
4.2 Improve levels of social cohesion and actual and perceived levels of safety for all residents.	4.2.1 Promote the City of Greater Dandenong and the many positive contributions made by the community.	Community Services Community Services Organisational Development	<ul style="list-style-type: none"> • Provide support services to families at risk of or experiencing family violence • Participation in WHISE Steering Committee • Conduct three forums on gender equity • Increased participation of women in council initiatives • Increased awareness of gender equity across the organisations – training evaluations pre and post • Social media posts and City articles
	4.2.2 Provide funding opportunities to community groups that maximise opportunities for social cohesion and community engagement.	Corporate Services Community Services	<ul style="list-style-type: none"> • Two funding rounds per annum • Funding team to assist community groups to understand application process • Percentage of new groups engaged



Objective	Actions	Responsibility	Indicator
4.3 Provide opportunities for vulnerable community members to participate in community life.	4.3.1 Promote Greater Dandenong as a Child Friendly City and increase opportunities for the civic engagement of children.	Community Services	<ul style="list-style-type: none">• Promote inclusive and accessible festivals and events for all residents• Involve Children in consultation activities
4.4 Celebrate Aboriginal and Torres Strait Islander cultures, histories and perspectives across the broader community.	4.4.1 Provide opportunities to both celebrate our indigenous history and educate the wider broader community.	Community Services	<ul style="list-style-type: none">• Conduct cultural awareness events specific to our Indigenous history ie NAIDOC Week and Reconciliation Week events; Arts and Cultural events

 Phone **8571 1000**
 Fax **8571 5196**
 council@cgd.vic.gov.au



TTY: 133 677
Speak and listen: 1300 555 727
Internet: www.iprelay.com.au
TIS: 13 14 50



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