

## **Dandenong Leisure Facilities**

### **FAQs**

#### **What is happening?**

Council will create a wholly owned subsidiary Company to manage and operate Oasis, NPAC, Springers and Dandenong Stadium

#### **When is this happening?**

Over the next 15 months Council and the Company will establish all systems and processes required to offer safe, excellent programs and services to the community. Council will work with current facility management groups to achieve a smooth transition during this period.

#### **When will this new model commence?**

Day to day management of the Centres will transition from the existing operators to the new Company on 1 July 2022.

#### **Why is this happening?**

Council took this decision for a number of reasons:

- The company model retains strong control and alignment with our unique community needs and Council Strategic Objectives including those recently articulated in our Make Your Move Physical Activity Strategy
- Council maintains control over the asset management program to protect its significant investment in its major recreational facilities
- Council is soon to invest significant capital in the replacement of Oasis and this will be the largest Capital project embarked on by Council
- The model will enable networked service offerings across all facilities improving the experience for our community

#### **What will happen to current staff?**

The experience of current staff is highly valued, and all employees will be encouraged to apply for positions with the new Company.

#### **What impact will this have on my current membership?**

There will be no immediate impact on current memberships. The new Company will review membership structures in the future to determine the best way to offer an integrated and networked approach across the City.

#### **Will my fees increase?**

There will be no immediate impact to your fees arising from this decision. Fees and prices for the 2021-22 financial year remain subject to Council approval. Following the establishment of the Company and its review of existing products, services and membership packages any alteration to fees and charges will remain market competitive and suited to our unique community needs.

**Will user groups still train/compete at the facilities?**

There will no change to existing user agreements at the facilities. Once the Company is formed it will engage with all key user groups to review and develop user agreements.

**Where can I get more information?**

Please email [info@southeastleisure.com.au](mailto:info@southeastleisure.com.au) for more information.