

# Packing your bin

# Free hard waste service

# Frequently asked questions



Bag your general waste



Close your bin lid to avoid spillage and litter



Place materials loosely into your recycling bin



Don't put plastic bags in recycling bin

## Your bin will not be collected if it is:



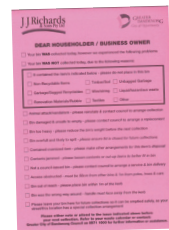
Too heavy (80+kg)



Overloaded (lid cannot close)



Contaminated with incorrect items



If your bin is not collected a sticker will be placed on it stating the issue which will need to be removed before the next waste collection.

- One free at-call service per financial year
- Maximum of 3 cubic metres

**Bookings: 9721 1915**

### Items accepted



Mattresses (maximum of 2)



Whitegoods and metals



General household furniture and other items



Televisions and computers

### Items not accepted



Car parts, tyres, batteries and engine blocks



Building and renovation materials (bricks, concrete or asbestos)



Gas cylinders, chemicals, pesticides, paint and hazardous waste



Household waste, recycling products, garden waste

### When do I need to put my bin out?

Please place your bins out after 4pm the night before your collection. Bins must be returned to the property on the day of collection.

### Will my bin be collected if my collection day falls on a public holiday?

Yes. There are no changes to bin collections on public holidays.

### What do I do if my bin is broken or missing?

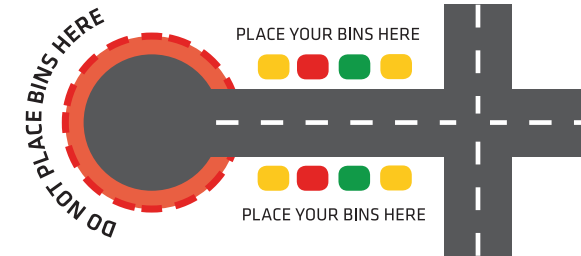
Contact Council on 8571 1000 to arrange a replacement bin.

### Can I change my bin size or order an extra bin?

You can request a smaller or an additional bin. Contact Council on 8571 1000 for more information.

### Where do I place my bin for collection if I live in a court?

To ensure a safe collection please place your bin in the straight section only.



## A guide to your waste collection service

(03) 8571 1000  
 council@cgd.vic.gov.au  
 greaterdandenong.vic.gov.au  
  
  
 TTY: 133 677  
 Speak and listen: 1300 555 727  
 Online: relayservice.gov.au  
 TIS: 13 14 50





# Recycling

Collected fortnightly

Don't overfill your bins and place recycling materials in loosely



Clean foil trays, empty aluminium, steel, and aerosol cans



Empty glass bottles and jars



Newspapers, magazines, papers, envelopes, letters, telephone books and catalogues



Milk and juice cartons



Empty plastic bottle and containers



Cardboard boxes



No recycling in bags



No general waste



# Garbage

Weekly

Don't overfill your bin and bag your garbage



Nappies (wrapped)



Ceramics and broken glass



Food scraps



Plastic bags and wrapping



No hazardous chemicals



No paint, oil or liquids



No needles



No timber and building materials



# Garden waste

Collected fortnightly

Make sure your garden waste is free of soil



Grass clippings and weeds



Small branches. Sizing for branches 10cm x 30cm



Leaves and garden prunings



Food scraps



No logs or stumps



No rubble, dirt or ash



No plastic bags



No plant pots

# Placing your bins out

Bins should be 30-60cms from the gutter on the nature strip



Do not place your bin:



Near power poles and lines



Under large trees and branches



Next to parked cars



On the road, pathway or driveway

Need to know your garbage day?  
Visit [greaterdandenong.vic.gov.au/waste](http://greaterdandenong.vic.gov.au/waste) or call 8571 1000