

4.2 POLICY AND STRATEGY

4.2.1 Council Performance Report End of Year 2020-21

File Id:	A7910097
Responsible Officer:	Executive Manager Communications & Customer Service
Attachments:	Council Plan End of Year Performance Report 2020-21

1. Report Summary

This report details a summary of Council's progress for the period 1 July 2020 to 30 June 2021 against performance targets outlined in the Council Plan 2017-21.

2. Recommendation Summary

This report recommends that Council adopts the achievements against the Council Plan Indicators for the year ending 30 June 2021.

4.2.1 Council Performance Report End of Year 2020-21 (Cont.)

3. Background

Council adopted the Council Plan 2017-21 on Monday 26 June 2017. The Council Plan is revised each year and the 2020 revision along with the Annual Plan 2020-21 was adopted on Monday 22 June 2020.

The Council Plan 2017-21 outlines the vision and objectives of the current Council over the four years of its term in office. This document guides service delivery, innovation and good governance, and provides the foundation for the corporate planning framework for all business activities. The Council Plan also guides the budget, service delivery priorities and the continuous improvement of our services.

The Council Plan 2017-21, Annual Plan 2020-21 and Annual Budget 2020-21 are made available to residents through the Customer Service Centres, libraries and on Council's website www.greaterdandenong.vic.gov.au

Progress against performance targets for the period 1 July 2020 to 30 June 2021 is outlined in the end of Year Performance Report which details the achievements for the Council Plan Indicators from the Council Plan 2017-21 and actions from the Annual Plan 2020-21.

The COVID-19 pandemic has continued to have an impact on Council's ability to complete some activities for the 2020-21 year. It has particularly affected planned events, performances and exhibitions which have had to be postponed or in some cases cancelled. These are highlighted in Attachment 1.

Attachment 1: The Quarterly Performance Report for the period 1 July 2020 to 30 June 2021

Performance highlights against the Council Plan strategic objectives include:

A vibrant, connected and safe community

- Council delivered three online versions of regular events, including the Children's Festival, The Big Day In (formerly the Little Day Out) and the Greater Dandenong Carols concert.
- Council facilitated corporate donations of food, material aid relief, and sanitation products to support the COVID-19 material aid procurement work supporting Anti-Poverty consortium agencies.
- Youth and Family Services delivered a range of leadership and personal development programs to over 900 people.
- Council continued to implement Community Safety Infrastructure Grant funding and is finalising the procurement and design of safety upgrades and CCTV in the Walker Street car park, Boyd Lane and the Springvale Community Hub.
- The draft Reconciliation Action Plan was endorsed by Council and provisional endorsement by Reconciliation Australia was received in January.

4.2.1 Council Performance Report End of Year 2020-21 (Cont.)

- 5,148 adolescents were immunised as part of the Victorian Secondary School vaccination program.
- Council endorsed nine grants totalling \$259,311 for projects and activities that promote gender equity and support the right of women to engage and participate equally in all aspects of community life.

A creative city that respects and embraces diversity

- The Children's Plan 2021-26 has been finalised and is awaiting Council endorsement.
- 11 arts and cultural heritage exhibitions were delivered.
- 11 artists were supported through residencies and commissioned projects.
- 62 community arts participation workshops and opportunities were provided.
- Over 100 children attended the online Children's Forum providing their voice to the new Council Plan, laneways within the city, library resources and programs, waste management, and programs at the Drum Theatre.

A healthy, liveable and sustainable city

- Work continues on implementing the actions and initiatives of both the Sustainability Strategy 2016-30 and the Climate Emergency Strategy.
- The Sustainability Festival, rebranded as Forever Fest, was delivered in May with over 500 attendees. 80 entries were received for the Sustainability Awards which is the largest number yet.
- A Food and Garden Organics collection service was introduced in April which included the provision of kitchen caddies to households.
- A draft Urban Forest Strategy has been completed after a process of community consultation and is expected to be endorsed early in the new year.
- 32 inspections were made of recycling and green waste processing sites across the city.
- 93 per cent of capital works projects were delivered by the end of the financial year.
- The road resurfacing program was completed.

A city planned for the future

- The Housing Strategy 2014-24 has been reviewed and the revised strategy will be presented to Council in the new financial year.
- The Springvale Community Hub project is now complete.
- Design documentation for the Keysborough Community Hub is being finalised and a tender process is expected to commence in October.
- A Kindergarten Infrastructure Service Plan has been developed with the Department of Education and Training for the rollout of 3 year old Kindergarten in 2022.
- A business case for the new aquatic and wellbeing centre in Dandenong is now complete and has been endorsed by Council.

4.2.1 Council Performance Report End of Year 2020-21 (Cont.)

- The revised Open Space Strategy 2020-30 was adopted in August 2020.
- Construction on the Greater Dandenong Gallery of Art has advanced and the project is due for practical completion later this year.

A diverse and growing economy

- Funds have been secured for a study pertaining to a development facilitation, investment and implementation options paper to grow central Dandenong.
- The “Take a Swing for Charity” annual golf day raised \$43,000 for the Keysborough Learning Centre and Asylum Seeker Resource Centre. These funds will be used to enhance services to the most vulnerable people in our community.
- 61 network activities were delivered including events, workshops and network group sessions, with over 1,100 participants.
- A refreshed Local Economic and Employment Development Strategy has been completed.
- Four editions of the Talking Business magazine were produced along with monthly newsletters.

An open and effective Council

- Council again received very positive results overall in the Community Satisfaction Survey for 2021. All indicators scored above the state average and above or equal to the metropolitan average.
- Council’s social media channels grew by 19 per cent which was 1.7 per cent on last year.
- Council’s Annual Budget and Revenue and Rating Strategy were adopted by Council on 28 June.
- Community consultation has been completed for the new Council Plan and Long Term Financial Plan. Both documents are due to be endorsed by Council in October.
- Over 204 online forms have been developed to supplement manual processes both internally and externally. These forms have been used 76,919 times over the past 12 months.

4. Proposal

This report proposes that Council adopts the report of achievements against performance targets outlined in the Council Plan 2017-21 for the period 1 July 2020 to 30 June 2021.

5. Financial Implications

There are no financial implications associated with this report.

6. Consultation

The Chief Executive Officer, Directors and all business unit managers were consulted in the preparation of this report.

4.2.1 Council Performance Report End of Year 2020-21 (Cont.)

7. Community Plan 'Imagine 2030' and Council Plan 2017-21 – Strategic Objectives, Strategies and Plans.

After consultation with the Greater Dandenong community on what kind of future they wanted to see for themselves and the City in 2030, the result was the Greater Dandenong Community Plan 'Imagine 2030'. This report is consistent with the following community visions:

Community Plan 'Imagine 2030'

People

- *Pride – Best place best people*
- *Cultural Diversity – Model multicultural community*
- *Outdoor Activity and Sports – Recreation for everyone*
- *Lifecycle and Social Support – The generations supported*

Place

- *Sense of Place – One city many neighbourhoods*
- *Safety in Streets and Places – Feeling and being safe*
- *Appearance of Places – Places and buildings*
- *Travel and Transport – Easy to get around*

Opportunity

- *Education, Learning and Information – Knowledge*
- *Jobs and Business Opportunities – Prosperous and affordable*
- *Tourism and visitors – Diverse and interesting experiences*
- *Leadership by the Council – The leading Council*

8. Council Plan 2017-21

The Council Plan describes the kind of future the Council is working for, and how Council will do this over four years. This report is consistent with the following goals:

People

- *A vibrant, connected and safe community*
- *A creative city that respects and embraces diversity*

Place

- *A healthy, liveable and sustainable city*
- *A city planned for the future*

4.2.1 Council Performance Report End of Year 2020-21 (Cont.)

Opportunity

- *A diverse and growing economy*
- *An open and effective Council*

9. The Overarching Governance Principles of the *Local Government Act 2020*

Section 9 of the *Local Government Act 2020* states that a Council must in the performance of its role give effect to the overarching governance principles.

This report has been prepared in accordance with these principles and provides transparency of Council's actions over the past financial year and highlights Council's priority in achieving the best outcomes for the municipal community, including future generations. It also considers the supporting principles regarding strategic planning (89) and service performance (s106).

10. Victorian Charter of Human Rights and Responsibilities

Council, Councillors and members of Council staff are a public authority under the *Charter of Human Rights and Responsibilities Act 2006* and, as such, are all responsible to act in accordance with the *Victorian Charter of Human Rights and Responsibilities 2006* (the Charter).

All matters relevant to the Victorian Human Rights Charter have been considered in the preparation of this report and are consistent with the standards set by the Charter. Council's activities as highlighted in the Council Plan 2017-21 and Annual Plan 2020-21 support the human rights of all residents. The development of these plans also supports, through its community engagement activities, the right to take part in public life.

11. The *Gender Equality Act 2020*

The *Gender Equality Act 2020* came into operation on 31 March 2021 and requires councils to take positive action towards achieving workplace gender equality and to promote gender equality in their policies, programs and services.

The content/topic/issue (of this report) is purely administrative in nature and does not benefit any one gender group over any other.

12. Consideration of Climate Change and Sustainability

One of the overarching governance principles of the *Local Government Act 2020* is that the economic, social and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

In January 2020, this Council joined a growing number of cities around Australia and declared a "Climate and Ecological Emergency" and committed this Council to emergency action on climate change. Council has developed a Climate Change Emergency Strategy and Action Plan 2020-30 to help the City of Greater Dandenong become a resilient, net zero carbon emission city with an active community prepared for the challenges of changing climate.

4.2.1 Council Performance Report End of Year 2020-21 (Cont.)

Council's Declaration on a Climate and Ecological Emergency, Council's Climate Change Emergency Strategy 2020-2030 and the requirements of the *Local Government Act 2020* in relation to the overarching governance principle on climate change and sustainability have been considered in the preparation of this report. A number of the actions reported on as part of this performance report include progress updates on Council's mitigation and planning for climate change risks.

13. Related Council Policies, Strategies or Frameworks

This report is in accordance with Council's policy of providing regular information and feedback to Council.

14. Conclusion

Greater Dandenong City Council provides a performance report against organisational objectives on a quarterly basis. The reporting procedures and systems in place provide Councillors and the community with the opportunity to monitor progress against Council Plan indicators. This ensures that all resources are managed effectively and accountably.

15. Recommendation

That Council adopts the report against performance targets outlined in the Council Plan 2017-21 for the period 1 July 2020 to 30 June 2021.

MINUTE 246

Moved by: Cr Sean O'Reilly
Seconded by: Cr Sophie Tan

That Council adopts the report against performance targets outlined in the Council Plan 2017-21 for the period 1 July 2020 to 30 June 2021.

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