

PERFORMANCE HIGHLIGHTS





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115,661 calls to Customer Service were received



104 new staff were employed through the Working for Victoria program targeting under employed or displaced people due to COVID-19



\$43,000 was raised for community organisations from the 'Take a Swing for Charity' Golf Day



Social media channels grew by **19 per cent**



19,404 at call hard waste collection services were provided to the community



121,318 visits were made to the new Springvale Community Hub



28,707 tonnes of waste was recycled



11,000 people received Council's 'Talking Business' magazine



\$500,000 was secured from the Department of Jobs, Precincts and Regions for a program to support outdoor dining in the municipality



Over **1,100** people participated in business network activities



755 tonnes of dumped rubbish was removed from public open spaces



242 projects were awarded community grants worth over \$3.5 million



62 artists workshops and opportunities were provided



The Libraries had **477,491** physical, remote and virtual visits



20 traineeships were offered to people interested in working in aged care



\$9.4 million was spent on major projects



7,587 visits were made to the Drum Theatre



9,956 contact hours of family support were provided



80 students from **14** local primary schools attended the Children's Forum



2,184 street and park trees were planted



3,000 vulnerable individuals were supported through material aid emergency relief throughout the COVID-19 pandemic



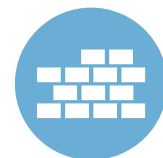
Over **1,100** people participated in community engagement activities for the new Council Plan 2021–25



Over **80,000** native seedlings were planted



5,148 adolescents were immunised according the Victorian Secondary School program



93 per cent of capital works projects were completed



\$450,000 of Council funded road safety treatments were delivered
