

Annual Plan 2022 - 23



A socially connected, safe and healthy city

1. Improve participation and access to sport and recreation activities to support active living

Actions

- Complete and execute outstanding and new Joint Use Agreements between the Department of Education and City of Greater Dandenong
- Implement the Year Three actions of the 'Make Your Move' Greater Dandenong Physical Activity Strategy 2020-30 to improve health outcomes for our diverse and multicultural community

Department

- Community Development, Sport and Recreation
- Community Development, Sport and Recreation

2. Increase meaningful engagement and facilitate collaboration and partnerships to enhance the health, wellbeing and resilience of the Greater Dandenong Community

Actions

- Support the establishment and transition of South East Leisure in the management of Council's major aquatic and recreation facilities
- Support engagement, transparency and share outcomes of the impact of Council's grant programs
- Support the implementation of the Greater Dandenong Social Prescribing Network Pilot initiatives through regular network meeting attendance and linkage with other Council service programs
- Promote and support, via strategic partnerships, the delivery of community initiatives that encourage healthy and sustainable lifestyles for people to achieve positive physical and mental wellbeing
- Partner with Melbourne City FC and City in the Community to deliver aligned programs that focus on community outreach, engagement, participation and business networking
- Finalise and commence implementation of the Climate Change Community Engagement and Mobilisation Plan

Department

- Community Development, Sport and Recreation
- Community Development, Sport and Recreation
- Community Development, Sport and Recreation
- Community Development, Sport and Recreation
- Major Projects
- Community Development, Sport and Recreation
- Planning and Design

STRATEGIC OBJECTIVE 1 | A socially connected, safe and healthy city

3. Provide support for older residents by building healthy, respectful and inclusive communities and removing barriers to participation



Actions

- Report back to Council on the key recommendations coming out of the Future Directions for Community Transport project to inform the redevelopment of Council's Community Transport Program into the future
- Participate in consultations with the Commonwealth Government and the Aged Care sector regarding the design of the new Support At Home Program that is being developed in response to the Royal Commission into Aged Care Quality and Safety to ensure that the needs of Greater Dandenong older residents are considered
- Support and encourage older residents to understand the importance of maintaining social connections, assist senior's clubs and groups to recommence club activities together and increase the range and number of social activities provided by Council
- Undertake a review into the impacts of the new Support at Home Program Model, once announced, on both the community and Council's role as a service provider for Council's consideration post June 2023

Department

- Community Care
- Community Care
- Community Care
- Community Care

4. Support children, young people and their families to build greater social and family connections including a focus on vulnerable families



Actions

- Deliver programs and services that support vulnerable families, including those at risk of or experiencing family violence
- Support parents and their children to access the Supported Playgroup program and community playgroups

Department

- Community Wellbeing
- Community Wellbeing

5. Ensure Council's services and supports are inclusive of people with a disability and their carers



Actions

- Provide support and information to residents on how to access the NDIS to help maximise their understanding and knowledge
- Provide and profile supports to the carers of people with a disability
- Advocate and support local residents with a disability to successfully find paid employment through participating in the Australian Network on Disability (AND)'s "Stepping Into" paid internship program and any other associated disability employment initiatives that we can then promote to the local business community

Department

- Community Care
- Community Care
- Community Care

6. Support the mental and physical health of children, young people and their families through preventative health initiatives and responsive interventions



Actions

- Expand the Enhanced Maternal and Child Health program to include service offerings to address identified gaps in mental health and family violence
- Expand the delivery of the Sleep and Settling Initiative - extending to all funded age groups
- Deliver preventative health activities to Aboriginal and Torres Strait Islander families through the New Directions project
- Implement the VicHealth Local Government Partnership health promotion modules, incorporating the Vic Kids Eat Well and Healthy Kids Advisor initiatives, to improve mental wellbeing, increase healthy eating and physical activity levels of children and young people
- Monitor the State Government response to the recommendations of the Royal Commission into Victoria's Mental Health System
- Support the mental health of young people and families through providing flexible and responsive interventions and raising awareness of available supports
- Monitor and report on the percentage of children fully vaccinated according to their age, through to five years old, according to the Australian Immunisation Register (AIR)

Department

- Community Wellbeing
- Community Wellbeing
- Community Wellbeing
- Community Development, Sport and Recreation
- Community Wellbeing
- Community Wellbeing
- Community Wellbeing

7. Support alliances and community initiatives to address gambling harm and promote sources of assistance



Actions

- Support community-based initiatives to address gambling harm and inform residents about the impacts of gambling and sources of assistance
- Support the Alliance for Gambling Reform with its advocacy campaigns and data on gambling trends
- Oppose electronic gambling machine applications to the Commission for Liquor and Gambling Regulation, where instructed by Council

Department

- Community Development, Sport and Recreation
- Community Development, Sport and Recreation
- Community Development, Sport and Recreation

STRATEGIC OBJECTIVE 1 | A socially connected, safe and healthy city

8. Support the community and work with partner agencies to address and prevent family violence



Actions

- Document and inform the community about the nature and impacts of family violence and sources of assistance
- Support community projects to address and prevent family violence
- Deliver Council-led initiatives in the community to prevent and address family violence

Department

- Community Development, Sport and Recreation
- Community Development, Sport and Recreation
- Community Wellbeing

9. Deliver and support initiatives that raise community awareness of harmful alcohol, tobacco and other drugs use



Actions

- Partner with health organisations such as Monash Health and Quit Victoria to increase access to smoking cessation supports and deliver initiatives to support people to quit or reduce smoking
- Enhance strategic partnerships and collaboration to address negative impacts of alcohol use and sales
- Deliver initiatives that raise young people's awareness of drug and alcohol related harms

Department

- Community Development, Sport and Recreation
- Community Development, Sport and Recreation
- Community Wellbeing

10. Enhance understanding of, and compliance with alcohol and tobacco regulations within the city



Actions

- Support liquor licensees and collaborate with other authorities to implement policy and legislation to reduce alcohol harms in the community
- Coordinate tobacco control activities to meet service and funding requirements in accordance with the Municipal Association of Victoria service agreement
- Update Council's Local Law, when required, to ensure it is meeting the community's expectations regarding alcohol controls in the public realm

Department

- Community Development, Sport and Recreation
- Building and Compliance Services
- Regulatory Services

Active living | Physical health and mental wellbeing | Tobacco, alcohol and other drugs | Social cohesion and community safety | Climate change and health

STRATEGIC OBJECTIVE 1 | A socially connected, safe and healthy city

11. Increase and promote meaningful volunteering opportunities within Council and recruit, support and recognise Council Volunteers

Actions	Department
• Support initiatives that promote meaningful volunteering opportunities in the community	• Community Development, Sport and Recreation
• Utilise volunteers to help raise community awareness on the positive impact of physical activity	• Community Development, Sport and Recreation
• Support, train and recognise Council Volunteers through diverse mediums	• Community Development, Sport and Recreation
• Expand Council volunteering opportunities through enhanced promotion of the program and positive community impact	• Community Development, Sport and Recreation

12. Increase emergency, crisis, transitional housing accommodation and support to address the needs of persons who are homeless in the public domain

Actions	Department
• In partnership with Launch Housing and other sector stakeholders implement a 'Functional Zero' model of homelessness support in Greater Dandenong	• Community Development, Sport and Recreation

13. Provide welcoming and active community precincts that enable residents and visitors to connect, participate and celebrate

Actions	Department
• Progress the construction of the Keysborough South Community Hub	• City Improvement
• Implement and renew the Springvale Community Hub Action Plan	• Community Arts, Culture and Libraries
• Develop a Keysborough South Community Hub Strategy and Action Plan	• Community Arts, Culture and Libraries
• Complete the business case and concept design for Dandenong Community Hub	• Community Wellbeing

 Active living |  Physical health and mental wellbeing |  Tobacco, alcohol and other drugs |  Social cohesion and community safety |  Climate change and health

STRATEGIC OBJECTIVE 1 | A socially connected, safe and healthy city

14. Work with key partners to increase and support community access to affordable, healthy and culturally appropriate food, especially for vulnerable groups



Actions

- Advocate to food charities for improved supply of affordable, healthy and culturally appropriate food supplies

Department

- Community Development, Sport and Recreation

15. Increase space activation and social inclusiveness to reduce crime and anti-social behaviour in the public realm



Actions

- Commence implementation of the newly created Community Safety Plan
- Promote physical and social activity in local streets including the roll out of the Street Parties Framework
- Update Council's Local Law to include anti-social and criminal behaviour
- Manage and maintain Council's CCTV Safe City program
- Implement the Domestic Animal Management Plan and associated Cat Strategy

Department

- Community Development, Sport and Recreation
- Transport and Civil Development
- Regulatory Services
- Regulatory Services
- Regulatory Services

Active living | Physical health and mental wellbeing | Tobacco, alcohol and other drugs | Social cohesion and community safety | Climate change and health



STRATEGIC OBJECTIVE 2

A city that respects and celebrates diversity, our history and the arts

1. Deliver a range of festivals, events and programs across the city which celebrate the diversity of cultures within our community

Actions	Department
<ul style="list-style-type: none">• Deliver the following major events, meeting set targets: Springvale Snow Fest, Children’s Festival, Little Day Out, Carols, New Year’s Eve, Australia Day, Open Air Movies, Keysborough’s Big Picnic	<ul style="list-style-type: none">• Community Wellbeing
<ul style="list-style-type: none">• Deliver the annual Children’s Forum	<ul style="list-style-type: none">• Community Wellbeing
<ul style="list-style-type: none">• Deliver preventative health activities during National Aborigines and Islanders Day Observance Committee (NAIDOC) Week and Reconciliation Week activities	<ul style="list-style-type: none">• Community Wellbeing
<ul style="list-style-type: none">• Support community led festivals and events which celebrate the diversity of cultures within our community	<ul style="list-style-type: none">• Community Wellbeing
<ul style="list-style-type: none">• Deliver arts and heritage programs and events which celebrate the diversity of cultures within our community	<ul style="list-style-type: none">• Community Arts, Culture and Libraries

2. Promote respect and equality of opportunity among people of all genders

Actions	Department
<ul style="list-style-type: none">• Inform the community about gender equity issues and sources of assistance	<ul style="list-style-type: none">• Community Development, Sport and Recreation
<ul style="list-style-type: none">• Support community initiatives to advance gender equality	<ul style="list-style-type: none">• Community Development, Sport and Recreation

3. Promote visibility and better social outcomes for LGBTQIA+ communities through the promotion of equal rights and opportunities

Actions	Department
<ul style="list-style-type: none">• Promote visibility and inclusion of LGBTQIA+ communities through significant days of celebration and advocacy	<ul style="list-style-type: none">• Community Development, Sport and Recreation

 Active living |  Physical health and mental wellbeing |  Tobacco, alcohol and other drugs |  Social cohesion and community safety |  Climate change and health

STRATEGIC OBJECTIVE 2 | A city that respects and celebrates diversity, our history and the arts

4. Empower communities and individuals to take action to prevent and reduce racism



Actions

- Implement findings from the Victoria University Anti-Racism research project to provide support services to those wishing to report incidences of racism

Department

- Community Development, Sport and Recreation

5. Promote a socially cohesive, respectful and harmonious community



Actions

- Promote social cohesion and harmony through significant days of celebration and advocacy
- Deliver initiatives which support young people and families to feel safe and included in the community

Department

- Community Development, Sport and Recreation
- Community Wellbeing

6. Advocate for and assist People Seeking Asylum and Refugees living in the community



Actions

- As Chair of the Local Government Mayoral Taskforce Supporting People Seeking Asylum advocate for the rights of people seeking asylum

Department

- Community Development, Sport and Recreation

7. Advance the process of reconciliation and embed across policy, business and community structures



Actions

- Provide support to Early Years Services to develop their own Reconciliation Action Plan (RAP)
- Implement Council's Reconciliation Action Plan (RAP)

Department

- Community Wellbeing
- Community Development, Sport and Recreation

Active living | Physical health and mental wellbeing | Tobacco, alcohol and other drugs | Social cohesion and community safety | Climate change and health

STRATEGIC OBJECTIVE 2 | A city that respects and celebrates diversity, our history and the arts

8. Provide cultural facilities and infrastructure to meet the community's needs now and into the future

Actions	Department
• Launch the Dandenong New Art Gallery	• Community Arts, Culture and Libraries
• Progress the Precinct Energy Plant Creative Industries Hub development	• Community Arts, Culture and Libraries
• Undertake a feasibility study for Civic Archive capacity expansion	• Community Arts, Culture and Libraries
• Deliver on the Library Service Needs and Feasibility Study to ensure local library service requirements are met into the future	• Community Arts, Culture and Libraries

9. Provide local and meaningful opportunities for creative and cultural participation, learning, enjoyment and expression

Actions	Department
• Deliver a vibrant, inclusive and high quality performing arts offering through the Drum that is celebrated for its role in arts development and engagement with our community	• Community Arts, Culture and Libraries
• Deliver an accessible, inspiring and high quality visual arts offering through the Dandenong New Art exhibition and public program	• Community Arts, Culture and Libraries
• Implement year one of the Arts and Cultural Heritage Strategy 2022-25	• Community Arts, Culture and Libraries

10. Record, protect, and promote community understanding of local history and heritage

Actions	Department
• Record, protect, and promote local heritage through support of the historical societies and related groups	• Community Arts, Culture and Libraries
• Commence a review of the Heritage Overlay within the Planning Scheme	• Planning and Design

11. Support community health and wellbeing through providing opportunities to connect and access programs and resources through welcoming library spaces, online and outreach services

Actions	Department
• Implement year one of the Library Services Strategy 2022-26	• Community Arts, Culture and Libraries

A city of accessible, vibrant centres and neighbourhoods

1. Promote and strengthen Greater Dandenong as a tourist and food destination

Actions

- Implement the Tourism Strategy and updated Action Plan 2020-24
- Implement the Greater Dandenong Regional Food Strategy
- Implement the Dandenong Visitor Attraction Plan

Department

- Business and Revitalisation
- Business and Revitalisation
- Business and Revitalisation

2. Improve access to quality infrastructure and spaces that enhance community participation, encourage visitors and deliver positive health outcomes for current and future generations

Actions

- Deliver the Springvale Boulevard construction for stage one
- Continue to progress the development of a new aquatic and wellbeing centre to replace Dandenong Oasis at Mills Reserve
- Continue to plan and advocate for the proposed Dandenong Sports and Events Centre, as south east Melbourne's home for elite sporting competitions, major events, concerts and community festivals
- Continue to plan for the development of a new table tennis centre in Greater Dandenong in partnership with key stakeholders

Department

- City Improvement
- Major Projects
- Major Projects
- Major Projects

3. Advocate for affordable quality housing and legislated change in the operation of rooming houses

Actions

- Advocate to the State Government to create a State and Local Government Task Force to address inconsistencies in the standards of social housing providers

Department

- Building and Compliance Services

STRATEGIC OBJECTIVE 3 | A city of accessible, vibrant centres and neighbourhoods

4. Ensure an appropriate mix of housing, industrial and commercial development across the city



Actions

- Complete the Noble Park Activity Centre Structure Plan Planning Scheme Amendment
- Commence the Environmentally Sustainable Design 2.0 Planning Scheme Amendment
- Complete the Dandenong North residential rezoning Planning Scheme Amendment

Department

- Planning and Design
- Planning and Design
- Planning and Design

5. Increase access and availability of social housing stock in the city by activation of Council and community assets for delivery of social housing, and advocating for increased State and Federal Government provision



Actions

- Advocate for greater social and affordable housing through membership with the Regional Local Government Homelessness and Social Housing Charter group of Councils

Department

- Community Development, Sport and Recreation

6. Create safe, inclusive and well-designed public spaces which encourage community participation



Actions

- Create safer public spaces through applying Crime Prevention Through Environmental Design (CPTED) principles such as prompt removal of graffiti and litter, the use of targeted CCTV, and public lighting
- Construct stage one of the Vanity Lane pedestrian link in central Dandenong
- Activate public spaces through public art initiatives; delivering, facilitating, maintaining, and promoting art in the city
- Activate and promote safe and accessible public spaces and facilities for young people and families

Department

- Community Development, Sport and Recreation
- Planning and Design
- Business and Revitalisation
- Community Arts, Culture and Libraries / Business and Revitalisation
- Community Wellbeing

Active living | Physical health and mental wellbeing | Tobacco, alcohol and other drugs | Social cohesion and community safety | Climate change and health

STRATEGIC OBJECTIVE 3 | A city of accessible, vibrant centres and neighbourhoods

7. Provide an accessible transport network which caters increasingly for growth and provides a range of options



Actions

- Advocate for new and enhanced public transport services
- Advocate for and deliver improved active transport networks
- Expand the use of streets for uses other than through-movement
- Roll-out a high priority local road program within Dandenong South, including the Dandenong South Industrial Area Extension Structure Plan's Transport Network, and Abbots Road widening and associated infrastructure
- Improve access to, from, and within major Activity Centres, including the extension of the Djerring Trail to the Dandenong Activity Centre
- Advocate for a major upgrade to Dandenong Station
- Advocate for the State's priority arterial projects including the Dandenong Bypass - Extension, Cranbourne - Dandenong Shared User Path, Glasscocks Road duplication and Dandenong South East-West Link and Bangholme Road Bridge
- Implement the Active Transport Infrastructure Priority program improving pedestrian and cycling infrastructure
- Maintain performance in management of heavy vehicle permits and freight networks

Department

- Transport and Civil Development
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- Transport and Civil Development

8. Provide quality community infrastructure to support the delivery of early years services to children and their families

Actions

- Review the Municipal Early Years Infrastructure Plan to accommodate the rollout of three-year-old kindergarten

Department

- Community Wellbeing

Active living | Physical health and mental wellbeing | Tobacco, alcohol and other drugs | Social cohesion and community safety | Climate change and health

STRATEGIC OBJECTIVE 3 | A city of accessible, vibrant centres and neighbourhoods

9. Reduce the occurrence of casualty accidents on roads throughout Greater Dandenong



Actions

- Advocate for enforcement and deliver infrastructure and education to reduce the number of fatalities on local roads
- Advocate for safety improvements on and across arterial roads
- Promote road safety success stories and road safety awareness to manage perceived road safety risks
- Provide ongoing funds for road safety treatments to address priority locations, where the greatest road safety risks are identified
- Launch and undertake actions with a new Road Safety Strategy

Department

- Transport and Civil Development
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- Transport and Civil Development

10. Deliver improved amenity and a range of quality streetscapes and public places that build pride, respond to and respect the unique qualities of the activity centres and meet current and future needs



Actions

- Review and monitor 10 year Infrastructure Plans for the Dandenong, Springvale, and Noble Park activity centres
- Improve information and communications relating to parking in accordance with Council's Activity Centre Parking Precinct Action Plan
- Continue renewal of quality streetscapes such as Douglas Street, Noble Park and Railway Parade, Noble Park

Department

- Business and Revitalisation
- Transport and Civil Development
- City Improvement

11. Encourage investment and infrastructure improvements through a collaborative approach to creating, enhancing and managing great people focused places



Actions

- Work in partnership with the State Government to facilitate the Noble Park Revitalisation project
- Facilitate the Development Victoria/Capital Alliance investment project in the Revitalising Central Dandenong Foster Street Precinct

Department

- Business and Revitalisation
- Business and Revitalisation

Active living | Physical health and mental wellbeing | Tobacco, alcohol and other drugs | Social cohesion and community safety | Climate change and health

A green city committed to a sustainable future

1. Work in partnership with the State Government to minimise waste and maximise resource recovery

Actions

- In partnership with the Metropolitan Waste Resource and Recovery Group participate in the procurement for advanced waste processing services and recycling receipt and sort services

Department

- Infrastructure Services and Planning

2. Raise community awareness about the importance of tree canopy cover on private land

Actions

- Implement the Open Space Strategy, Urban Forest Strategy, Green Wedge Management Plan, and Neighbourhood Activity Centre Strategy

Department

- Planning and Design

3. Improve knowledge and participation in protecting biodiversity values within Greater Dandenong and protect and enhance the ecological value of the land

Actions

- Implement year one of the Biodiversity Action Plan
- Develop a Local Law Tree Protection Policy
- Update Council's Local Law to include tree protection

Department

- Infrastructure Services and Planning
- Regulatory Services
- Regulatory Services

4. Increase the quantity and quality of diverse and accessible open spaces across the city

Actions

- Complete the Open Space Contributions Plan Planning Scheme Amendment
- Continue development and implementation of improvements to open space reserves such as Ross Reserve, Frederick Wachter Reserve, Greaves Reserve and the program of park projects in the adopted budget

Department

- Planning and Design
- City Improvement

STRATEGIC OBJECTIVE 4 | A green city committed to a sustainable future

5. Promote a healthy, green and resilient urban forest that is well managed, protected and provides benefits to the community

Actions

- Implement year five of the Greening Our City: Urban Tree Strategy 2018-28

Department

- Infrastructure Services and Planning

6. Actively support community action to mitigate greenhouse gas emissions and build environmental resilience

Actions

- Work with partners and key stakeholders to support increased community awareness of climate change risks and their ability to respond

- Commence implementation of the Electric Vehicle Transition Plan

Department

- Planning and Design

- Infrastructure Services and Planning

7. Become a resilient, net zero carbon emission city with an active community prepared for the challenge of a changing climate

Actions

- Implement the Climate Emergency Strategy, Sustainability Strategy and climate emergency declaration

- Deliver the Sustainability Festival

- Implement the Sustainable Buildings Policy for new buildings

Department

- Planning and Design

- Planning and Design

- City Improvement

 Active living |  Physical health and mental wellbeing |  Tobacco, alcohol and other drugs |  Social cohesion and community safety |  Climate change and health

STRATEGIC OBJECTIVE 4 | A green city committed to a sustainable future

8. Work with key partners to increase the community's awareness of and preparation for the social, environmental and health impacts of climate change



Actions

- Develop and deliver an annual waste education program inclusive of litter prevention
- Work with key partners to provide older residents with information on the impacts of climate change and possible ways to mitigate these impacts
- Work with key partners to increase awareness of climate change impacts on our community's more vulnerable groups and possible ways to mitigate these impacts

Department

- Infrastructure Services and Planning
- Community Care
- Community Development, Sport and Recreation

9. In partnership with State Government agencies continue to protect the health of our community from industrial uses impacting our air and water quality



Actions

- Audit the industrial and commercial areas with a focus on hazardous materials and waste storage identification and elimination
- Advocate to the Environment Protection Authority to undertake regular air and water quality assessments to protect the health of our community

Department

- Building and Compliance Services
- Building and Compliance Services

Active living | Physical health and mental wellbeing | Tobacco, alcohol and other drugs | Social cohesion and community safety | Climate change and health



A city that supports entrepreneurship, quality education and employment outcomes

1. Support engagement in learning, skill development and employment pathways to improve social, economic and environmental outcomes

Actions

- Drive the ongoing implementation of the Local Economic and Employment Development Strategy
- Support initiatives which provide opportunities for young people to gain skills and experience that enhance their employment
- Manage and Chair the Greater Dandenong Regional Employment Taskforce and associated projects
- Through library services facilitate and champion activities and partnerships that support the community to participate in work, entrepreneurship, education, training, social and civic life
- Deliver welcoming library services and increase engagement opportunities to enhance learning, reading and literacy, digital and technology skills at all life stages
- Support local creative industry development and showcase local arts, creativity and innovation

Department

- Business and Revitalisation
- Community Wellbeing
- South East Business Networks (SEBN)
- Community Arts, Culture and Libraries
- Community Arts, Culture and Libraries
- Community Arts, Culture and Libraries

2. Facilitate the active participation of young people in the community to enhance leadership and personal development opportunities

Actions

- Deliver leadership and skill development programs for young people

Department

- Community Wellbeing

 Active living |
  Physical health and mental wellbeing |
  Tobacco, alcohol and other drugs |
  Social cohesion and community safety |
  Climate change and health

STRATEGIC OBJECTIVE 5 | A city that supports entrepreneurship, quality education and employment outcomes

3. Promote and support the strong manufacturing presence within the city to secure the economy and maintain future employment opportunities

Actions

- Maintain support, collaboration and board participation of South East Melbourne Manufacturers Alliance
- Promote and share successes and best practice, and deliver key events to the manufacturing sector, including the Christmas Industry Breakfast

Department

- SEBN
- SEBN

4. Deliver networks and activities that enhance the capability and competitiveness of the manufacturing sector locally and globally

Actions

- Develop activities and events that offer exposure to local and international opportunities and new thinking on global issues and trends
- Deliver a range of networks, common interest groups and targeted activities that have relevance and impact for local manufacturers

Department

- SEBN
- SEBN

5. Deliver activities that support and strengthen the personal and professional development of women in business

Actions

- Deliver key events that showcase women in business including International Women's Day
- Facilitate the SEBN Women in Business network
- Review the Family Day Care Business and Marketing Plans to maintain market share and community expectation

Department

- SEBN
- SEBN
- Community Wellbeing

6. Contribute to the development of a more resilient and capable workforce through a continued focus on collaborative partnerships, work readiness and promoting local jobs for local people

Actions

- Through a collaborative co-design process, deliver an action plan to guide the next phase of the Community Revitalisation project and Strengthen Pathways to Economic Participation (SPEP)
- Facilitate Playgroup Training Vocational Pathways for local community members
- Through the "Ignite Program" support local entrepreneurs who have recently started their business or are looking to get a business idea off the ground

Department

- SEBN
- Community Wellbeing
- Business and Revitalisation

STRATEGIC OBJECTIVE 5 | A city that supports entrepreneurship, quality education and employment outcomes

7. Deliver key events which provide an opportunity for business and education providers to support vulnerable and disadvantaged members of the community



Actions

- Support and facilitate the 'This is IT' Schools program in collaboration with SELLEN and industry partners
- In partnership with SELLEN, host the annual key education-industry event, 'Lunch with the Winners'
- Facilitate and deliver the fundraising event 'Take a Swing for Charity' Golf Day with industry partners
- Support the Market Street Child Care Centre with a sustainable business model to expand market share and community expectation

Department

- SEBN
- SEBN
- SEBN
- Community Wellbeing

8. Work with partners to facilitate engaged local business and industry taking action to increase resilience and transition to a net zero economy



Actions

- Support local business efforts to respond to their climate change risks by informing them of relevant State and Federal Government policies and programs
- Facilitate and promote the ASPIRE platform and engage business through SEBN networks and other sustainability activities
- Strengthen capability and increase awareness of new technologies and opportunities around waste, energy and the Circular Economy

Department

- Business and Revitalisation
- SEBN
- Business and Revitalisation
- SEBN
- Business and Revitalisation

9. Continue to advocate for and pursue the policy and implementation of decentralisation for government and corporate offices to attract white collar workers to Dandenong and the Greater South East Melbourne (GSEM) region to provide for economic growth

Actions

- Advocate for the establishment of a Revitalising Central Dandenong Taskforce/Board with representation from Government, agencies and other influential stakeholders, to identify, support, and deliver targeted renewal initiatives for improved economic and social outcomes

Department

- Business and Revitalisation

A Council that demonstrates leadership and a commitment to investing in the community

1. Increase the use of smarter technologies to improve the efficiency and effectiveness of managing Council assets and resources to ensure they meet the community's current and future needs

Actions

- Increase awareness of, availability and capability around modern and smart technologies

Department

- Transport and Civil Development

2. Develop long term plans to effectively manage Council's assets

Actions

- Review and update the Asset Management Strategy for Council

Department

- Infrastructure Services and Planning

3. Provide meaningful engagement opportunities which capture the voices of all ages, genders and cultures within the city

Actions

- Implement the updated Community Engagement Framework
- Encourage the voice of children through the facilitation of the Children's Advisory Group in planning and policy development
- Develop and document the organisational Customer Service Experience (CSX) Strategy to optimise customer's interactions with Council

Department

- Communications and Customer Service
- Community Wellbeing
- Communications and Customer Service

4. Educate local businesses on their public health responsibilities including COVIDSafe practices

Actions

- Seek State Government funding to assist with educating businesses and community groups on COVIDSafe practices
- Upon successful receipt of funding, implement a program to provide COVIDSafe education across all businesses within Greater Dandenong

Department

- Building and Compliance Services
- Building and Compliance Services

STRATEGIC OBJECTIVE 6 | A Council that demonstrates leadership and a commitment to investing in the community

5. Ensure Council decisions contribute towards building a smarter, more digitally enabled future for our community and organisation

Actions

- Develop and deliver a communications program to enhance the digital literacy of staff, the community and stakeholders
- Strengthen Council's digital governance through a continuous improvement program to ensure digital solutions meet the business needs of Council

Department

- Communications and Customer Service
- Finance and IT
- Communications and Customer Service

6. Deliver Council's capital works program

Actions

- Complete key capital works across the city

Department

- City Improvement

7. Advocate to the state government for the recovery of COVID-19 relief costs

Actions

- Continue to work with agencies on COVID-19 response and recovery efforts

Department

- People, Culture and Innovation

8. Attract investment and build partnerships with key stakeholders to ensure the sustainability, viability and growth of Greater Dandenong and its major activity centres to provide jobs, housing and liveability outcomes

Actions

- Develop an investment attraction program to encourage investment within the Dandenong, Springvale and Noble Park activity centres

Department

- Business and Revitalisation

9. Maintain a safe and healthy workplace through a people centred systematic approach to risk management

Actions

- Implement a people-centred approach to how safety is managed across the organisation

Department

- People, Culture and Innovation

 Active living |  Physical health and mental wellbeing |  Tobacco, alcohol and other drugs |  Social cohesion and community safety |  Climate change and health

STRATEGIC OBJECTIVE 6 | A Council that demonstrates leadership and a commitment to investing in the community

10. Encourage an organisational culture of innovation and leadership

Actions

- Complete a Workforce Management Plan and other workforce requirements under the *Local Government Act 2020*
- Develop and implement an innovation program for Council
- Enhance Council's efforts to achieve a united corporate culture responding to the climate emergency through a continuous improvement program that aims to increase awareness of responsibility for and capability around climate change impacts and risks

Department

- People, Culture and Innovation
- People, Culture and Innovation
- Organisation-wide

11. Ensure compliance with the Local Government Act 2020, Councillor and Staff Codes of Conduct, Council policies and all legislation relevant to Council

Actions

- Update the Legislative Compliance program across the organisation
- Develop an organisation-wide Conflict of Interest framework and policy
- Continue to embed consideration of climate change into Council's policies and decision making processes
- Comply with the auditing and reporting requirements of the *Gender Equality Act 2020* including the implementation of the Gender Equality Action Plan

Department

- Governance
- Governance
- Organisation-wide
- People, Culture and Innovation

 Active living |  Physical health and mental wellbeing |  Tobacco, alcohol and other drugs |  Social cohesion and community safety |  Climate change and health

STRATEGIC OBJECTIVE 6 | A Council that demonstrates leadership and a commitment to investing in the community

12. Manage Council's resources effectively and efficiently to ensure financial sustainability



Actions

- Review Council's Long Term Financial Plan
- Increase Council's awareness and understanding of a changing climate's impact on its assets and operations, and continue to integrate recognition of climate change into financial and budget processes
- Strengthen governance capacity of Council grant and funding partners

Department

- Finance and IT
- Finance and IT
- Community Development, Sport and Recreation

13. Ensure all Council's emergency management responsibilities and obligations are implemented as described in the Municipal Emergency Management Plan (MEMP)



Actions

- Implement, monitor and review progress on mitigation strategies to risks identified via the Community Emergency Risk Assessment (CERA) - Heat/Health, Floods and Storms, and Pandemic
- Coordinate and conduct four Municipal Emergency Management Planning Committee (MEMPC) meetings with key stakeholders and agencies

Department

- People, Culture and Innovation
- People, Culture and Innovation

Active living | Physical health and mental wellbeing | Tobacco, alcohol and other drugs | Social cohesion and community safety | Climate change and health