

Central Employment Hub

A space that builds trust, relationships, connection and supports ‘the match’ between jobseekers and employers

What you said

“One location for information – a single entry point that’s accessible and easy” *(Education Provider)*

“Need to find that bridge for jobseekers to know where to find a job as there is no real understanding of what’s available” *(Jobseeker)*

“One Access point that will provide more personal support and build trust” *(Education Provider)*

“Need one entry point for jobseekers, employers and agencies – we need people to collaborate not compete “ *(Employer)*

What we heard

Need for a space and place where people will listen, care, understand what’s needed and ensure the right support to achieve employment goals

What success may look like



System Navigation

Helping everyone to be empowered to navigate the jobs and skills system more easily

What you said

“Grassroots support where experience and capabilities are recognised and helping with “resumes to assist access to the employer” (*Community Organisation*)

“Need to promote the value of being in the workforce, connected and making a difference” (*Employer*)

“Need more cooperation across service providers – working together and sharing the benefits” (*Service Provider*)

“Lack of communication and understanding across the whole jobs and skills system – not sure if people understand how the system works or doesn’t work” (*Employer*)

“Support jobseekers to navigate the system on their own behalf – empower to self-navigate to find their way and build capacity to understand the Australian work context” (*Education Provider*)

What we heard

A call for better ways to find the right support, possibly with people in “connector” roles to empower, navigate and link stakeholders in the system

What success may look like



Communication and Collaboration

Working together better to build trust and share

What you said

“Stronger collaboration with all people in the system – more forums and structured networks, being genuine and authentic and ability to rise above contractual barriers and constraints” *(Education Provider)*

“Need to explore more about how to build a way to collaborate in a competitive market” *(Service Provider)*

“Bring business and jobseekers together to see each other and get to know each other as individuals” *(Jobseeker)*

“Service providers would like to have more time with jobseekers and be able to offer better career planning, barrier identification and establish career pathways” *(Service Provider)*

“Need ways to diminish social isolation and improve connection to build trust and relationships with individuals” *(Community Organisation)*

What we heard

An increased investment by all stakeholders in communicating and collaborating to further build trust. People need to work better together to build relationships and share useful information

What success may look like



Investing in Our Community

Finding better ways for jobseekers currently experiencing disadvantage or economic exclusion to pursue pathways to employment

What you said

“There is some confusion on how to apply for jobs, so agencies need to provide clarity and support to make sure that jobseekers are able to engage” *(Jobseeker)*

“Needs to be a wholistic approach with a thorough assessment of the jobseeker right from the start” *(Jobseeker)*

“Better research and engagement around the barriers that jobseekers face and to help employers to understand how they can play their part” *(Employer)*

“Dedicated work sessions to introduce jobs, what they look like, what they offer” *(Jobseeker)*

What we heard

Find ways to increase employment opportunities for those groups that may have language or cultural barriers, education, or economic challenges to enable them to realise their potential and uncover their capabilities and help meet business needs

What success may look like



Targeted Training

Designed for and linked to employment opportunities

What you said

“Employers to have greater collective influence over education (TAFE, School, providers) so job seekers are training in what an employer needs now and, in the future,” *(Employer)*

“Secure paid work and options for people to seek education and meet their career aspirations” *(Education provider)*

“Less eligibility restrictions for work and study” *(Jobseeker)*

“Partner with providers to bring jobseekers to community organisations to learn and develop their skills” *(Community organisation)*

What we heard

Improving the training function to better reflect employer needs with more secure work at the end of the training. Encourage communication between training organisations and employers to understand and meet emerging opportunities

What success may look like



Workplace Flexibility

Encouraging and showcasing innovative and culturally inclusive workplaces

What you said

“Employers need to be clearer about the job they want filled and ensure that the PD’s they have are aligned – seems to be a gap or differences that then screens others out that could be suitable” *(Community organisation)*

“Better research into job seekers concerns to really understand what their barriers are and if there is something employers can work with” *(Employer)*

“Educating the service providers and jobseekers about what an employer needs – soft skills and attitude” *(Employer)*

“Employers to put English level not higher than what the jobs require – screens people out that could do the job well” *(Jobseeker)*

What we heard

A need for all workplaces to create greater flexibility and safety by providing culturally inclusive and supportive spaces for all age, abilities and family circumstances

What success may look like

